



Company profile



Passenger safety is top priority with Telford's Coaches. Our vehicles are maintained to a high level and our drivers are trained to the very best standard. Telford Coaches joined BUSK's Simply Safe scheme to emphasize the importance of vehicle and passenger safety to all schools and groups. As an established operator, we are aware that coach travel plays a crucial part in their curriculum.

Management contact	Alistair Telford
Established since	1964
Fleet	Fleet of 18 coaches, seating capacity from 20 to 70, and one 16 passenger seat minibus. Fleet fitted with 2 and 3 point safety belts. 6 vehicles over 14 years of age and 13 under 9 years.
Drivers	Telford Coaches employ 11 full and 10 part time drivers and all are CRB and PVG checked. Drivers are experienced/trained in driving abroad and have received first aid training.
Health & safety policy	Available upon request.
Training	Drivers trained in on-going CPC modules and have completed training in Customer Services for Vocational Drivers, PCV Manual Handling & First Aid, PCV Drivers' Hours & Tachograph Rules, Customer First, Valued Customers, PCV Customer Care, PCV Safe Loading/Unloading, Personal Health & Eco-Safe Driving, Safe & Fuel Efficient Driving Techniques for PCV's, Diversity & Equality.
Maintenance	In house maintenance carried out in purpose built workshop managed by Engineering Manager, Rodney Swan and audited by Alistair Telford. Vehicles safety inspected every 6 weeks.
Insurance/recovery	Breakdown recovery in place for 24/7 roadside vehicle repair with Volvo, Scania, Daf & Mercedes and members of Nationwide Coach Assistance Ltd.
Members of	Simply Safe, Federations of Small Businesses.

Profits are re-invested into business to maintain safety standards.



Simply safe...*the way to go!*